# Corporate Governance Rating System in Taiwan with Multi-Criteria Decision Making Methods

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## **ABSTRACT**

Corporate governance has been the subject of extensive research due to high-profile scandals associated in well-known companies. Examining the existed governance rating system in Taiwan, we find that little attention has been paid to the role of corporate governance rating systems and the rating scores are poor predictors in predicting the multiple dimensions of firm performance. This study proposes to use multi-criteria decision-making methods, notably SAW, TOPSIS, and VIKOR, as refined scoring models for a corporate governance rating system. The results show that VIKOR, for its ability to obtain more precise scores, outperforms both the existing methodologies and the other two MCDM approaches.

Keywords: Corporate Governance, Multi-Criteria Decision Method, Related-Party Transaction

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#### **INTRODUCTION**

In the wake of recent corporate embezzlement scandals and the resulting public focus on firm's corporate governance, managers have been pressured by their clients to incorporate corporate governance mechanism. In recent years, healthy corporate governance mechanisms have become the trend in international asset markets. There have been numerous recent attempts by rating services to quantify the quality of corporate governance in firms with commercially available ratings. A study by Ying-hua Ye et. al. (2002) was based on corporate governance theory and used quantitative methods, evaluating the positive incentive effects and negative occupation effects of major investors in order to evaluate the corporate governance of Taiwan's listed companies. The governance scores have become increasingly popular among retail investors, supply vendors and regulators since the corporate scandals erupted. Surprisingly, there is little systematic study of the value of these third-party governance ratings in assessing firm performance. This study utilized the multi-criteria decision-making models for corporate governance and compared them with traditional weighted average scoring methods, aiming to provide more precise rating systems.

### **Related Literature Corporate Governance and Ratings**

The Organization for Economic Cooperation and Development (2004) defined corporate governance as "a system for managing and supervising enterprises". Corporate governance describes in detail the responsibilities and corresponding power distribution relationships of participants in the enterprise (e.g. board of directors, management levels, investors, and other stakeholders) and lays out the regulations and procedures that should be incorporated into company policy (Ertugrul&Hedge,2009). Recently, several papers have examined the relationship between firm performance and a composite measure of corporate governance. Brown and Caylor (2006) construct a governance score using Institutional Shareholder Services governance factors. They find that firms with lower governance scores have a higher return on equity and higher profit margins. Gompers, Ishii, and Metrick (2003) find that firms with fewer shareholder rights have lower stock returns and firm valuation.

The CLSA corporate governance rating (2001) involves use of the survey design rating method, utilizing clear yes or no answers in order to reduce the subjective influence of analysts. Standard and Poor's strengthened its corporate governance rating services in 2001 by utilizing survey questionnaire design methods. Deviating from the survey questionnaire methods of CLSA and Standard and Poor's, Ye et al.

(2002), adopted corporate governance theory as a basis and attempted to use quantitative methods to evaluate positive incentive effects and negative occupation effects of major investors, incorporating considerations such as Taiwanese stock ownership frameworks, board compositions and major shareholder behavior. The corporate governance rating systems may not be performed sufficiently and exactly, because the available data and information are vague, inexact, imprecise and uncertain by nature. To resolve the vagueness, ambiguity, and subjectivity of human judgment in corporate governance rating scores, MCDM approaches are introduced to express the linguistic terms in decision-making process.

# **Multiple Criteria Decision Making (MCDM)**

Multiple-attribute utility is based on the composite goals formed by different attributes and is judged according to utility maximization. Multiple attribute decision making methods determine the optimal solution through evaluating the relative importance of different attributes. In this paper, we contribute to the literature by presenting a comprehensive analysis of governance ratings provided by existing Taiwan rating vendors.

# **Research Methods and Design**

This study used five dimensions and seventeen variables as rating indicators based on the corporate governance system established by Ye et al. (2002). The SAW, TOPSIS, and VIKOR MCDM methods were used to compare differences in and advantages of existing corporate governance rating systems.

# **Existing Corporate Governance Rating Methods**

We adopted the existing Taiwan rating systems, most of which used Ye et al.'s corporate governance grading system as a representative of existing grading methods. This grading method was based on 17 corporate governance variables. Companies are classified into ten groups based on sample size. The largest group is given 10 points and the smallest group given 1 point. If a variable is inversely related to company performance, then the tested companies are ranked according to that variable from the least to the greatest and divided into ten groups based on sample size. The smallest group is given 10 points. A high score for a tested company indicates good operation of corporate governance mechanisms.

## **VIKOR Method**

VIKOR was presented by Opricovic (Opricovic & Tzeng, 2004), and belongs to the optimized compromise programming group of MCDM methods. The basic concept lies in first defining the ideal solution (positive-ideal solution) and the negative ideal solution (worst solution, negative-ideal solution). The method is as follows

A. Finding positive ideal solution and negative ideal solution

$$f_{i}^{+} = \left[ \left\langle \max_{j} f_{ij} \middle| i \in I_{1} \right\rangle, \left\langle \min_{j} f_{ij} \middle| i \in I_{2} \right\rangle \right] \forall i$$

$$f_{i}^{-} = \left[ \left\langle \min_{j} f_{ij} \middle| i \in I_{1} \right\rangle, \left\langle \max_{j} f_{ij} \middle| i \in I_{2} \right\rangle \right] \forall i$$
(1)

j: each company; i: each rating criteria;  $f_{ij}$ : the performance rating value of the company for the i<sup>th</sup> rating criteria;  $I_1$ : the set of utility rating criteria,  $I_2$ : the set of cost rating criteria.

B. Calculating S<sub>i</sub> and R<sub>i</sub>

$$S_{j} = \sum_{i=1}^{n} w_{i} \left\{ (f_{i}^{*} - f_{ij}) / f_{i}^{*} - f_{i}^{-}) \right\} \forall j$$

$$R_{j} = M \operatorname{ax}[w_{i} (f_{i}^{*} - f_{ij}) / f_{i}^{*} - f_{i}^{-})] \forall j$$
(2)

W<sub>i</sub> represents the relative weight of each rating criteria

C. Calculating Q<sub>i</sub>

$$Q_{j} = v[(S_{j} - S^{*})/(S^{-} - S^{*})] + (1 - v)[(R_{j} - R^{*})/(R - R^{*})] \forall j$$
(3)

This compromise solution is stable within a decision making process, which could be "voting by majority rule" (when v. > 0.5 is needed), or "by consensus"  $v \sim 0.5$ , or "with veto" (v. < 0.5). Here, v is the weight of the decision making strategy "the majority of criteria" (or "the maximum group utility").

$$S^* = M in_j S_j$$
;  $S^- = M ax_j S_j$   
 $R^* = M in_j R_j$ ;  $R^- = M ax_j R_j$ 

The value obtained by  $\text{Min}_{j}S_{j}$  is maximum group utility, while the value obtained by  $\text{Min}_{j}R_{j}$  is minimum individual regret.

Proposal ordering is performed based on the relationships of  $Q_{j}, S_{j}$ , and  $R_{j}$ ; when

the following conditions are established, then a smaller  $Q_i$  is better.

Condition 1: threshold condition of acceptable benefit

$$Q'-Q''>1/(J-1)$$
 (4)

After the Q values are ordered, the S value of the first proposal (S') must also simultaneously perform better than the S value of the proposal ordered second (S''). Alternatively, after the Q values are ordered, the R value of the first proposal must (R') also perform better than the R value of the second proposal (R'').

# **Corporate Governance Rating Indexes**

Taiwan's Corporate Governance and Rating Systems presents a corporate governance rating system based on characteristics of Taiwanese companies (Ye et al, 2002). This system adopts a total of 5 dimensions and 17 variables as follows:

Table 1 Table of Corporate Governance Rating Indexes

Dimension	Variables	Relationship with company performance						
A. Board comp	A. Board composition							
(40% weight)	1.Ratio of largest shareholder members serving as board member	Negatively related						
	2.Ratio of professional managers serving as board members	Positively related						
	3.Ratio of other shareholders serving as board members	Positively related						
	4.Ratio of largest shareholder members serving as supervisors	Negatively related						
	5.Ratio of other shareholder serving as supervisors	Positively related						
	6. Number of supervisors	Positively related						
B. Stockholding	g rights structure							
(20% weight)	1.Largest shareholder cash flow rights	Positively related						
	2.Deviation of voting rights from cash flow rights	Negatively related						
C. Managemen	t type							
(10% weight)	1.Largest shareholder members serving as chairman/CEO	Negatively related						
	2.Second largest shareholder share proportion	Positively related						

D. Unusual related party transactions					
(20% weight)	1.Stakeholder stock rights transaction ratio	Negatively related			
	2.Unusual stakeholder capital contact ratio	Negatively related			
	3.Ratio of unusual stakeholders selling and buying	Negatively related			
	4. Ratio of unusual stakeholders receiving and paying	Negatively related			
	accounts				
E. Large stakeholder market interventions					
(10% weight)	1.Ratio of large shareholders equity pledge	Negatively related			
	2.Number of listed companies establishing	Magatinals, malata d			
	investment firms	Negatively related			

#### RESEARCH DESIGN

# **Research Sample**

Our research proposed to use the existing rating method, which utilizes 17 corporate governance variables as a basis (Table 1). We design 50 virtual companies to test their corporate governance. The group with the largest value is given 5 points and the group with the smallest value 1 point. If a variable is negatively related to company performance, the rules are same. A higher score for a tested company indicates better corporate governance mechanisms. This method is simple but contains certain limitation. When evaluated companies with equal scores, the existing rating system will treat these 50 companies equally as first-rank and thus cannot effectively rate their corporate governance. The interval numbers are more suitable to deal with the decision-making problems in uncertain environment, because they are the simplest form of representing uncertainty in the decision matrix. The interval numbers require the minimum amount of information about the values of the corporate governance attributes.

For validation purpose, we then design 50 virtual companies using indicators derived from corporate governance variables resulting in the same total scores of 60 by the Taiwan's existing rating method. In order to verify the final results consistency with the original design sample, the end digits of the companies are  $2 \cdot 7$ ,  $4 \cdot 9$ ,  $1 \cdot 6$ ,  $3 \cdot 8$ ,  $0 \cdot 5$  (for example: A2 \ A7 \ A12 \ A17 \ A22 \ A27 \ A32 \ A37 \ A42 \ A47). The same second digit means those companies are in the same group.

#### **EMPIRICAL RESULTS**

After establishing the data of 50 companies, we used three different ranking methods -the SAW method, the TOPSIS method, and the VIKOR method to rank the 50 sets of data in terms of corporate governance (Table 2) to find a better solution of corporate governance rating system.

Table 2 Comparison of Rankings Produced by the VIKOR, TOPSIS, and SAW Methods

Co.	SAW	TOPSIS	VIKOR	Co.	SAW	TOPSIS	VIKOR
A1	16	16	26	A26	13	13	21
A2	6	6	4	A27	3	4	8
A3	37	36	36	A28	33	33	32
A4	25	26	16	A29	27	23	13
A5	46	46	46	A30	43	43	41
A6	15	15	25	A31	19	19	29
A7	5	7	6	A32	9	2	2
A8	35	35	35	A33	38	39	39
A9	26	25	15	A34	22	29	19
A10	45	45	45	A35	49	49	49
A11	17	17	27	A36	12	12	23
A12	8	5	3	A37	2	9	9
A13	39	37	37	A38	32	32	33
A14	24	27	17	A39	30	22	12
A15	47	47	47	A40	42	42	43
A16	14	14	24	A41	20	20	30
A17	4	8	7	A42	7	1	5
A18	34	34	34	A43	36	40	40
A19	28	24	14	A44	21	30	20
A20	44	44	44	A45	50	50	50
A21	18	18	28	A46	11	11	22
A22	10	3	1	A47	1	10	10
A23	40	38	38	A48	31	31	31
A24	23	28	18	A49	29	21	11
A25	48	48	48	A50	41	41	42

As shown in Table 2, all three methodologies can provide effective rankings for each company. However, the rankings' sequences were different. It is impossible for investors to determine which ranking methodologies perform the best. Therefore, we add the conditional A'-A"  $\geq 1/(J-1)$  in order to distinguish the superior companies with the best corporate governance. By using SAW method, we found that Company A47 (0.7742) had the best corporate governance and that Company A45 (0.5084) had the worst. After adding the conditional, SAW can be used to divide our 50 sample companies in four levels.

By using TOPSIS, we aggregate the weight of evaluation criteria and the matrix of performance to evaluate the 50 companies. It was found that Company A42 (0.7682) had the best corporate governance and A45 (0.3706) the worst. After adding the conditional, TOPSIS can be used to classify these 50 companies into three levels.

Ranking by VIKOR needs to be performed with values of criteria weights and analysis of the impact of criteria weights on the proposed compromise solution. Company A22 (-0.0031) was found to have the best corporate governance and Company A45 (-0.9683) to have the worst. After adding the conditional, VIKOR approach classified these 50 companies into five levels.

		С С		
Rank	Co.	$A_{ij}$		
		Max	Min	
1	$A_{ij}$ $i=1.2.3.4 \; ; \; j=2.7$	-0.0031	-0.0277	
2	$A_{ij}$ $i=1.2.3.4$ ; $j=4.9$	-0.6804	-0.7177	
3	$A_{ij}$ $i=1.2.3.4$ ; $j=1.6$	-0.7698	-0.7822	
4	$A_{ij}$ $i=1.2.3.4$ ; $j=3.8$	-0.8711	-0.9001	
5	$A_{ij}$ $i=1.2.3.4 \; ; \; j=0.5$	-0.9570	-0.9683	

Table 3 Values and Rankings Using the VIKOR Method

From the empirical results of the above three rating methods, it is interesting to discover that when listed companies earned equal scores, the existing rating method was unable to further differentiate the companies. This results in a situation in which the 50 companies were equally ranked. As a result, this study used three other methods for rating. After the conditional A'-A"  $\geq 1/(J-1)$  was added, it was found that the VIKOR method could divide the 50 companies into 5 different levels. SAW could divide the 50 companies into 4 different levels, while the TOPSIS method could only classify the companies into 3 different levels.

As a result, the VIKOR method was superior to the other two methods after adding the conditional formula. Though the TOPSIS method could also produce

rankings, compared with the VIKOR method it was unable to produce further rankings in the second and third levels and provide more precise ranking information. In exploring the reasons for this, we found that SAW and TOPSIS were unable to determine which of the proposals was better and were thus unable to provide more accurate ranking data. To sum up, the final ranking results show that the VIKOR method is the most of the three methodologies in terms of corporate governance rating scoring model, followed by SAW and TOPSIS method.

#### **CONCLUSION**

The findings of this study cover several perspectives. The VIKOR method is the most suitable methodology as a scoring model in a corporate governance rating system. VIKOR can provide effective rating information to the public even when it encounters identical scores of existing corporate governance.

Further investigation and identification of suitable criteria for the corporate governance rating selection problem and the application of other MCDM techniques best suited to improve the quality and effectiveness of decision-making process should be considered for future works. Also, the systematic framework in a fuzzy environment presented in this paper is flexible and can be easily extended, to be applied to other management decision-making problems.

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